Inside the FreightOptics Freight Audit and Payment Workflow

Carrier invoices are full of opportunities for error: mistyped rates, duplicate charges, unexpected accessorials and fees that don't match your contract. FreightOptics tackles this with a fully automated freight audit and payment workflow that reviews every carrier invoice for mistakes, duplicates and rate discrepancies. Its AI agent, IRIS, flags anything unusual in plain language and links each issue directly to the invoice it came from. Best of all, there's no upfront cost. You only pay when the platform delivers savings.

How the Workflow Works, Step by Step

1. **Collect:** Invoices are pulled in from all your carriers and billing systems.
2. **Verify:** Each invoice is checked for accuracy, contract rate compliance and accessorial charges.
3. **Spot issues:** IRIS identifies anomalies and clearly explains their cost impact.
4. **Alert:** You're notified of discrepancies, along with recommended steps to fix them.
5. **Reconcile:** Incorrect charges are corrected and the effect on your spend is tracked.
6. **Pay:** Accurate invoices are paid on time, helping maintain strong carrier relationships.

The Benefits for High-Volume Shippers

For enterprises processing large numbers of invoices every month, automated auditing delivers clear operational gains:

- Greater accuracy, with fewer billing errors and less lost revenue
- Hours saved by replacing manual invoice checks with automation
- More predictable cash flow thanks to timely, accurate payments
- Clearer insight into cost drivers, making it easier to take action before costs climb

The Technology Powering the Platform

AI-Driven Anomaly Detection

IRIS doesn't just flag problems. It explains each one in natural language so your team understands what went wrong and why it matters.

Complete Audit Trail

Every discrepancy, invoice and corrective action is stored and documented, giving you full traceability for internal reviews and external audits.

Built for Multiple Carriers

The platform handles the complexity of working with many carriers, shipping lanes and billing cycles at once.

Freight vs. Parcel Auditing: Covering Both

FreightOptics Weston Florida

Freight and parcel audits look for different kinds of problems:

- **Freight auditing** deals with broader, lane-based rate structures and service-level commitments.
- **Parcel auditing** focuses on large numbers of small charges and variances from one package to the next.

FreightOptics brings both together in one platform, giving you a single, consistent path to savings across every shipping mode.

Serving Shippers Nationwide

FreightOptics is built to support shippers throughout the United States. With its regional hub in Weston, Florida, the company combines a strong national presence with the ability to scale and a hands-on, client-first approach to implementation.

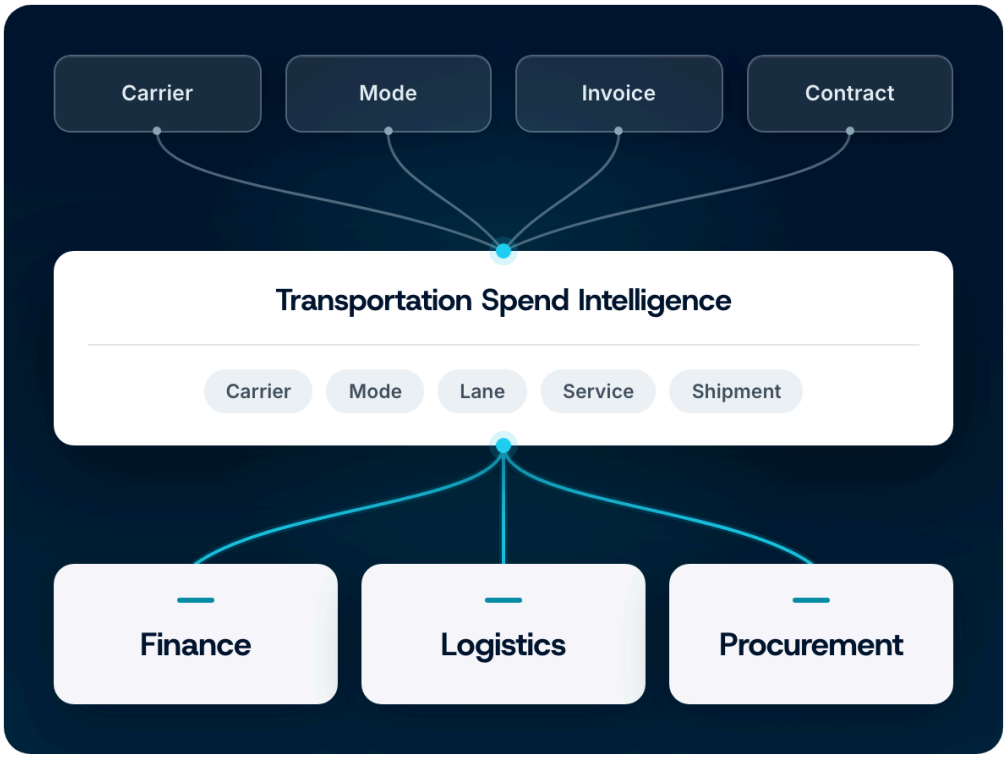
How to Get Started

1. Book a consultation to talk through your current invoice challenges and goals.
2. Send over a sample of recent carrier invoices for review.
3. Gather the details needed to integrate with your ERP or TMS.
4. Launch a pilot with a selection of carriers to establish your savings baseline.
5. Review the pilot results and expand the rollout from there.
6. Keep tracking savings as you extend coverage to more lanes and services.

Contact FreightOptics

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FreightOptics provides an integrated spend-management ecosystem for modern supply chains. By consolidating multi-modal shipping data into a single cloud platform, applying ML-driven contract modeling, and delivering proactive BI dashboards, it enables swift issue resolution, precise cost control, and sustained savings. With end-to-end support from onboarding to optimization, clients typically realize meaningful reductions in freight spend and a clear ROI for finance, procurement, and operations.

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